



KARLA CISNEROS
Houston City Council Member, District H

March 6, 2018

Oscar Munoz
Chief Executive Officer
United Airlines, Inc.
233 S. Wacker Drive
Chicago, IL 60606

Dear Mr. Munoz:

As Houston City Council Member for District H, I write to express my support for the opportunity for unionization to be made available to United Airlines catering operations workers. Our communities are proud to have been a part of United Airlines' growth and success in recent years. United has given well-deserved raises to thousands of employees; unfortunately, United Airlines catering operations workers continue to be left behind.

Almost 80 percent of United's 88,000 employees are unionized. United's catering operations division is the only major non-union group of United's direct non-managerial employees. These workers have organized with UNITE HERE in hopes of becoming equal members of the United Airlines family.

I urge United to respect these workers' decision to organize, and treat them no differently than any other United employee. All of United's employees deserve an equal chance to support and care for their families with middle class wages and good benefits.

I appreciate your attention to this matter as we work together to make our airports a success by every measure.

Sincerely,

A handwritten signature in black ink that reads "Karla Cisneros".

Karla Cisneros
Council Member, District H