



**RODNEY ELLIS**  
COMMISSIONER

December 13, 2017

Oscar Munoz  
Chief Executive Officer  
United Airlines, Inc.  
233 S. Wacker Drive  
Chicago, IL 60606

Dear Mr. Munoz:

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Our communities are proud to have been a part of United Airlines' growth and success in recent years. United has given well-deserved raises to thousands of employees, benefiting many of our constituents. Unfortunately, United Airlines catering operations workers continue to be left behind.

Almost 80 percent of United's 88,000 employees are unionized. United's catering operations division is the only major non-union group of United's direct non-managerial employees. These workers, many of whom are our constituents, have organized with UNITE HERE in hopes of becoming equal members of the United Airlines family.

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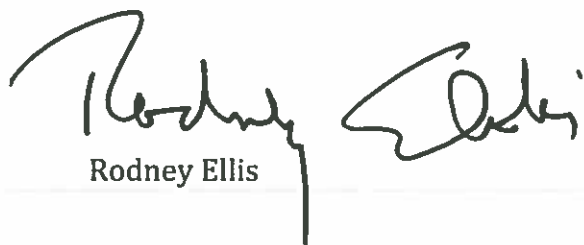
We urge United to respect these workers' decision to organize, and treat them no differently than any other United employee. All of United's employees deserve an equal chance to support and care for their families with middle class wages and good benefits.

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We appreciate your attention to this matter as we work together to make our airports a success by every measure.

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Sincerely,



Rodney Ellis