



**ELLEN R. COHEN**  
Houston City Council Member, District C

**Committee Assignments:**

Quality of Life: Committee Chair

Public Safety and  
Homeland Security

Ethics, Elections and  
Council Governance

Budget and Fiscal Affairs

Oscar Munoz  
Chief Executive Officer  
United Airlines, Inc.  
233 S. Wacker Drive  
Chicago, IL 60606

Dear Mr. Munoz,

As the Mayor Pro Tem for the City of Houston and the Council Member for District C, I am pleased to provide this letter in support of United Airlines' catering operations division's initiative to organize with UNITE HERE.

Houston is proud to have been a part of United Airlines' growth and success in recent years. United has given well-deserved raises to thousands of employees, benefiting many of our communities.

However, while almost 80 percent of United's 88,000 employees are unionized, United's catering operations division is the only major non-union group of United's direct non-managerial employees. These workers, some of whom are my constituents, have organized with UNITE HERE in hopes of becoming equal members of the United Airlines family.

We urge United to respect these workers' decision to organize, and treat them no differently than any other United employee. All of United's employees deserve an equal chance to support and care for their families with middle class wages and good benefits.

We appreciate your attention to this matter as we work together to make our airports a success by every measure. Please feel free to contact me with any questions.

Sincerely,

Ellen R. Cohen  
City of Houston Mayor Pro Tem  
Council Member, District C